



28 November 2010

CQM Systems, LLC
1011 E. Douglas
Wichita, KS 67211

Dear CQM Team:

Per our many discussions, we would like to reiterate how pleased we are with the performance of our CQM SR-CT and ATCS Ball Cleaning System. The SR system has completely outperformed any chemical application we have used previously with the added benefit a "greatly reduced workload". I can't express strongly enough how simple the SR is to operate, and it has provided exceptional performance in lime buildup elimination, in fact, better than our previous chemical applications. Our bleed water requirement has been greatly reduced as well. Reduced water expense, less maintenance, monitoring and the elimination of chemicals all add up to a great product!!

Regarding the ATCS system, after a head to head test late in the summer we discovered a 16% efficiency improvement over the non-ATCS treated chiller. Furthermore, when we pulled the chiller caps we found condenser tubes that looked just like the day they were installed. I am looking forward to not having to clean our condenser tubes in the future, knowing that they are perfectly clean and performing optimally!

Thank you for exceeding our expectations.

Best Regards,

Nick Swartzhoff
Director of Facilities
Winneshiek Medical Center

Physician services provided by Decorah Clinic Physicians – Mayo Health System

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