



January 28, 2011

CQM Systems  
Charles Dirks, President  
1011 E. Douglas  
Wichita, KS 67211

RE: CQM SR-CT Performance

Dear Mr. Dirks:

We would like to express our sincere appreciation for the demonstrated effectiveness of our CQM SRS-CT system employed in the Ward commercial building in Coralville, IA. As you are aware, we have suffered from extreme lime buildup in our evaporative condenser for six years now. Chemical systems failed to mitigate the problem; we had all but given up! Previous to the SR, I experienced weekly, often daily calls from our commercial tenants due to "faulty" air conditioning as a result of excessive lime buildup. Furthermore, we had numerous occasions where our uptake sensors would lime over and our system would continuous run water into the drain leading to surprise water bills exceeding \$3000.

We installed the SR-CT in April 2010 and we subsequently experienced a warmer than normal summer. This past summer, I didn't receive one complaint regarding the effectiveness of our air conditioning system. We are amazed by the self cleaning attributes demonstrated by the system. If you look inside the evaporative condenser, not only is the sump screen perfectly clean, the old lime formation is beginning to break apart and fall off exposing clean metal for the first time. The sump screen used to require a virtual jackhammer to break the lime off enough to allow water flow.

Thank you for the great support your team provided. The system is easy, effective and has provided not only measurable cost savings and improved cooling, but has added peace of mind!!! Thank you and feel free to use me as a reference anytime!

Best Regards,

A handwritten signature in blue ink, appearing to read 'P. Zachar'.

Paul Zachar  
Professional Office Group, LC